Immigration Appeal Board

Head office 116 Lisgar Street Ottawa, Ontario K1A 0K1 Regional offices: Vancouver, Winnipeg, Toronto, Montreal. Information: Ottawa/Hull (613) 995-6486.

Appeals: to persons who have been ordered removed from Canada or to persons in Canada whose relatives have been refused admission to Canada, the Board makes available an independent court to which they may appeal such decisions, not only on legal grounds, but also on discretionary grounds. The Board also permits the redetermination of refugee claims.

Minister responsible:

Minister of Employment and Immigration

Indian and Northern Affairs Canada

Head office Les Terrasses de la Chaudière North Tower 10 Wellington Street Hull, Quebec

(Mail: Ottawa, Ontario K1A 0H4)

Regional offices: Whitehorse, Yellowknife, Vancouver, Edmonton, Regina, Winnipeg, Toronto, Quebec (Saint-Roch), Amherst.

Other offices: throughout Canada.

Information: Ottawa/Hull, general inquiries (819) 997-0380; Indian Services (819) 997-0185; Finance and Professional Services (819) 997-8400; Lands, Revenues and Trusts (819) 997-8400; Selfgovernment (819) 997-8405; Economic Development (819) 997-0185; Northern Affairs (819) 997-8411.

The department is responsible for Canada's Indian and Inuit people and for natural resource management in Yukon and Northwest Territories. Minister responsible:

Minister of Indian Affairs and Northern Development

Information Commissioner of Canada

Place de Ville Tower B, 14th Floor 112 Kent Street Ottawa, Ontario K1A 1H3 Information: Ottawa/Hull (613) 995-2410 or tollfree 1-800-267-0441.

Access to information/complaints: the Information Commissioner is appointed by Parliament to

deal with complaints from individuals who allege that the government has failed to comply with rights contained in the Access to Information Act. The Information Commissioner may appear on behalf of complainants, with their consent or as a party. in applications before the Federal Court for review of decisions of government institutions to refuse access under the act. In addition to annual reports, the Information Commissioner may make special reports to Parliament at any time.

The Information Commissioner of Canada reports directly to Parliament.

Department of Insurance Canada

Head office Jackson Building, 7th Floor 122 Bank Street Ottawa, Ontario KIA 0H2

Regional offices: Vancouver, Winnipeg, Toronto, Montreal.

Information: Ottawa/Hull (613) 996-8587.

The Department of Insurance is the federal organization responsible for the supervision of all federally registered or licensed financial institutions other than chartered banks. The department also has responsibility for the supervision of employer-sponsored pension plans for employees under federal jurisdiction. In addition, the department provides actuarial services and advice to the federal government and federal departments.

Minister responsible:

Minister of State for Finance (under the authority of the Minister of Finance)

International Centre for Ocean Development

5670 Spring Garden Road, 9th Floor Halifax, Nova Scotia B3J 1H6

Other office: Ottawa.

Information: Halifax (902) 426-1512; Ottawa (613) 954-1920.

Management of ocean resources: this Crown corporation was established in 1985 in the wake of the 1982 United Nations conference on the Law of the Sea, which introduced a global plan for the sharing of the world's ocean resources. ICOD's mission is to co-operate with and support developing countries in the management of their ocean resources. Its objectives are to support improved and innovative approaches to the use of ocean resources by developing countries; to foster the development of Canadian expertise in ocean-use management and to make this available